

Introducing Caltex Roadside Assistance.



CALTEX

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StarCard offers you more.

Caltex now offers StarCard customers Caltex Roadside Assistance. It is a national Roadside Assistance service to provide you and your vehicles help when you need it. The service gives you an easier, more streamlined approach to vehicle breakdowns, making it the smarter way to look after your vehicles.

Caltex reduces your costs.

We don't see why you should have to pay for essential services a year in advance, so Caltex Roadside Assistance is billed monthly, not annually.

There are no joining fees, and the service can be cancelled at any time without penalty. At only \$5.25 a month per vehicle, Caltex Roadside Assistance is more cost effective than most equivalent services in Australia.

The small monthly charge for Caltex Roadside Assistance will be billed on your monthly StarCard invoice for easy consolidation of your vehicle costs - reducing the amount of time you spend on paperwork.

Any additional costs incurred at the time of your breakdown can also be charged to your Caltex StarCard.

Caltex gets you moving.

You can't afford to be off the road - if your vehicles are in trouble, so are you. Caltex offers you a national service so you can get the help you need, wherever you are. There's no better way to get assistance to your vehicles.

When you call Caltex Roadside Assistance help will be provided by the nearest state motoring organisation to get you back on the road.

Every attempt will be made to mobilise your vehicle at the roadside. Where it isn't possible to get you moving, or repairing the problem may affect your vehicle's warranty, your vehicle will be towed.

As a StarCard customer you can make an unlimited number of calls for help to assist with:

- Mechanical breakdowns
- Emergency Fuel - (fuel at customer's cost)
- Wheel changing
- Flat batteries (batteries at customer's cost)
- Key lockouts (locksmith services at customer's cost)
- Towing (20km free).

Towing

In more than 85% of mechanical breakdown cases, vehicles are unable to be mobilised at the roadside and require towing. Caltex Roadside Assistance allows your vehicle to be towed up to 20 kilometres to a Caltex nominated repair facility. Any additional costs for towing outside the 20km radius can be charged to your StarCard.

Note: Caltex Roadside Assistance is not available if you are involved in an accident.

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Eligible vehicles.

Vehicles eligible are all passenger, 4x4 recreational and light commercial vehicles under 3,500 Kg GVM, (excluding payload at the time of breakdown) which are not greater than 2.5 metres wide, 6.0 metres in length and with a wheel span less than 1.8 metres.

Caltex is there for you.


The benefits begin approximately ten working days after we receive your registration. You will receive a window sticker with the Caltex Roadside Assistance phone number (1800 225 111) for each of your nominated vehicles. Then when you need assistance all you do is call.

When you need the service, just call

1800 225 111

and Caltex Roadside Assistance will be there.

Join today.

Joining Caltex Roadside Assistance is the easiest and most cost-effective way to ensure that your vehicles stay where they need to be-on the road. Complete this priority registration form and return it today. 

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Caltex Roadside Assistance. StarCard Customer Application.

StarCard Customers.

To take advantage of the many benefits of Caltex Roadside Assistance please complete this priority registration form and fax it to (02) 9250 5797.
To add extra vehicles, attach a separate list and include all the details.

Payment Details

The \$5.25 monthly fee per vehicle will be added to your monthly StarCard statement.

STARCARD CUSTOMER SIGNATURE

X / /

SIGNATURE

DATE

Caltex Australia Petroleum Pty Ltd ABN 17 000 032 128

PRIORITY REGISTRATION FORM

STARCARD CARD No.

[Grid for StarCard Card No.]

NAME

[Grid for Name]

FIRST NAME

SURNAME

COMPANY NAME

[Grid for Company Name]

BILLING ADDRESS

[Grid for Billing Address]

No.

STREET

[Grid for Suburb/City]

SUBURB/CITY

[Grid for State]

STATE

[Grid for Postcode]

POSTCODE

PRIVATE TELEPHONE

[Grid for Private Telephone]

BUSINESS TELEPHONE

[Grid for Business Telephone]

MOBILE TELEPHONE

[Grid for Mobile Telephone]

FAX

[Grid for Fax]

E-MAIL

[Grid for E-Mail]

VEHICLE

[Grid for Vehicle]

MAKE

MODEL

YEAR

VEHICLE REG. NO.

[Grid for Vehicle Reg. No.]

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FOR MORE INFORMATION ABOUT
CALTEX ROADSIDE ASSISTANCE
CALL STARCARD CUSTOMER SERVICE ON 1300 365 096

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