

Ampol Whistleblower Quick Guide

At Ampol, we expect high standards of integrity, honesty, openness and transparency. The Ampol values and the Ampol Code of Conduct embody these standards and guide our dealings and interactions inside and outside the business. So, if you suspect these standards and values are not being upheld, we encourage you to speak up. Before you make a whistleblower report follow these three steps, hovering over each of the categories applicable to you:

1

If you are a...

Customer

A current or past employee, director, supplier, associate, of Ampol and any family member or dependant of these

2

If you want to report on...

A work-related grievance which has personal implications for you, rather than for Ampol generally

Misconduct in relation to Ampol

Something else

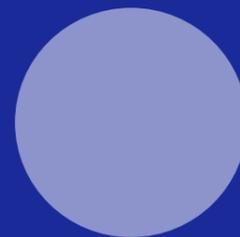
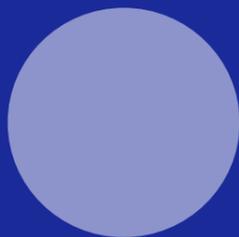
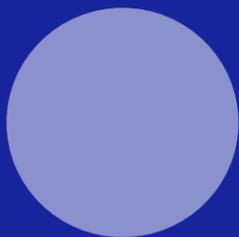
3

Do you have reasonable grounds to suspect the misconduct?

Yes

No

If you meet the above criteria, you can make a whistleblower report by contacting the Ampol hotline:



Protections for whistleblowers



We will keep your identity confidential if you wish



Protection from retaliation and victimisation for making the report



Protection from liability for making the report



You won't get immunity in relation to conduct revealed by the report



You can also make an **anonymous report**, however if we don't know who you are or can't at least get in touch with you anonymously to obtain additional detail, it may not be possible for us to investigate properly.



If you know or suspect someone else has made a whistleblower report, the law and Ampol policy require you to keep their identity confidential and not mistreat the person in any way because of the report.

Whistleblower protection officers

Ampol has whistleblower protection officers to help protect you. Contact them if you have concerns about confidentiality or how you are being treated for coming forward.

You can contact them through the Ampol hotline or directly:

For further information or guidance

- [Here](#) is Ampol's whistleblower policy
- Contact our whistleblower protection officers, or
- Contact our whistleblower intake officers who monitor and manage whistleblower reports: