

# Product Safety Recall

## Caltex Liplax Plus EP2



The products were supplied between 1 May 2018 and 20 May 2019 (inclusive)

### SKUs Impacted

Code	Product Name
3405-448	Liplax Plus EP 2 450g
3405-503	Liplax Plus EP 2 2.5kg
3405-520	Liplax Plus EP 2 20kg
3405-550	Liplax Plus EP 2 50kg
3405-580	Liplax Plus EP 2 180kg
3405-001	Liplax Plus EP 2 IBV
3164-448	661427725 Liplax Plus EP 2 450g
3164-503	661427726 Liplax Plus EP 2 2.5kg

**Defect** - A premature wheel bearing failure occurred where Liplax Plus EP 2 was the grease used in the wheel hub assembly. Caltex is investigating the wheel bearing failure to ascertain its cause.

**Hazard** - Insufficient level of grease within the wheel hub assembly may lead to wheel bearing failure that could result in the wheel suddenly seizing, bringing the vehicle or trailer to a halt. This has the potential to result in an accident.

**What to do** - Customers should return the product to the place of purchase for a full refund.

**Contact details** - If a customer has any questions relating to the Liplax Plus EP2 product, they can contact Caltex Technical Helpline on 1300 364169 or email: [TechnicalSolutions@caltex.com.au](mailto:TechnicalSolutions@caltex.com.au)

The safety of our products is our number one priority and we thank you for your understanding.

See [productsafety.gov.au](http://productsafety.gov.au) for  
Australian product recall information

