

Product Safety Recall

Caltex Liplex Plus EP2



The products were supplied between 1 May 2018 and 4 April 2019

SKUs Impacted

Code	Product Name
3405-448	Liplex Plus EP 2 450g
3405-503	Liplex Plus EP 2 2.5kg
3405-520	Liplex Plus EP 2 20kg
3405-550	Liplex Plus EP 2 50kg
3405-580	Liplex Plus EP 2 180kg
3405-001	Liplex Plus EP 2 IBV
3164-448	661427725 Liplex Plus EP 2 450g
3164-503	661427726 Liplex Plus EP 2 2.5kg

Defect - A premature wheel bearing failure occurred where Liplex Plus EP 2 was the grease used in the wheel hub assembly. Caltex is investigating the wheel bearing failure to ascertain its cause.

Hazard - Insufficient level of grease within the wheel hub assembly may lead to wheel bearing failure that could result in the wheel suddenly seizing, bringing the vehicle or trailer to a halt. This has the potential to result in an accident.

What to do - Customers should return the product to the place of purchase for a full refund.

Contact details - If a customer has any questions relating to the Liplex Plus EP2 product, they can contact Caltex Technical Helpline on 1300 364169 or email: TechnicalSolutions@caltex.com.au

The safety of our products is our number one priority and we thank you for your understanding.

See productsafety.gov.au for Australian product recall information

