Caring for our People and Customers

Our response to COVID-19

As the situation regarding COVID-19 evolves, the health and well-being of our people and customers is our top priority. We will continue to follow the advice of the relevant Government Departments to minimise the spread of the virus.

At our Caltex sites, we have taken the following measures:

- Increased frequency of cleaning and sanitisation of our stores
- Providing our customers with clean and sanitised hand washing facilities where possible
- Suspended the use of reusable coffee cups and in-store sampling
- Serving food products in individual original packaging where possible

More broadly, we have plans in place to ensure we can continue to reliably supply fuel and deliver every day needs to our customers.

How you can help:

- 1. Use the Caltex app to pay for your fuel from your car. Download it via the App Store and GooglePlay Store
- 2. Pay by card (rather than cash) to minimise contact
- 3. Scan your Woolworths Rewards card using the self-scanner
- 4. Utilise our restroom hand washing facilities inside before browsing our store
- 5. Utilise the paper towels available when holding the pump to dispense fuel
- 6. Order everyday items through Uber Eats and have them delivered from over 300 Caltex locations

We will continue to keep our people and customers updated should anything change. For more information please visit caltex.com.au





